



Rental conditions

Reservations

You can make a reservation directly via our site (by phone or email) or via booking sites. The number of people using the rental property must be equal to the number stated in your reservation.

The minimum stay is 3 nights; arrival and departure dates are to be agreed upon.

Prices

The rental prices are fixed and listed on the website and the invoice. These include the costs for energy, water, final cleaning, bed, bath, and kitchen linen, and Wi-Fi, and exclude tourist tax. You are required to leave the rental property neat, tidy, and broom-clean, with the dishes washed.

Payment

Upon receipt of your reservation, we will send you an email with the booking confirmation and an invoice with the agreed rental price. The reservation is final upon receipt of a 30% deposit, which you must pay within 7 days. If the deposit is not received on time, we reserve the right to cancel the booking. You must pay the remaining balance no later than two weeks before arrival.

By paying the deposit, you agree to the rental terms and conditions.

Arrival and Departure

You are welcome from 16:00; please let us know what time you expect to arrive. We ask that you depart no later than 11:00. You are required to leave the rental property neat, tidy, and broom-clean, with the dishes washed.

Cancellation

Up to 6 weeks before arrival, the cancellation fee amounts to 30% of the total rental sum (= your deposit); between 6 and 2 weeks before arrival, this is 50% (your deposit plus 20%) of the total rental sum. If you cancel less than 2 weeks before the scheduled arrival, we regretfully have to charge the full amount, which you must pay within 30 days.

In the event of late payment of amounts due, statutory interest is payable from the day of enforceability, following a reminder regarding the outstanding amounts, as well as extrajudicial collection costs. In the event of failure to receive amounts due on time, a booking will automatically be cancelled, without prejudice to all obligations of the landlord, including the obligation to pay all amounts due.

Liability

The owners / landlords are not liable for any damage and/or accidents at Le Petit Mas Dordogne.



House rules

We ask you to be considerate of the surroundings/neighbors.

Please park your car in the spacious private parking area directly next to the gîte.

Please observe silence between 10:00 PM and 9:00 AM.

We ask you to treat our gîte, its contents, and facilities with respect. Accidents can happen; please report them. In the event of damage, we may hold you liable; you will normally be insured for this.

Upon arrival, the beds will be made and towels and tea towels will be ready for you. These towels are for indoor use; you must bring your own bath towels for the pool. A washing machine and dryer are available for a fee, as well as an ironing board and iron.

Use of the pool is entirely at your own risk. Children and babies may only access the pool under the supervision of adults. The landlord cannot be held liable in any way for accidents, injuries, etc.

Pets are not allowed.

Smoking is not permitted in the gîte or around the swimming pool.

Pitching a tent is not allowed without permission.

Charging electric cars is not permitted.

It is possible to charge electric bicycles upon consultation for a small fee.

Household waste is collected separately. Instructions will be provided on site.

A BBQ is available; please return it clean after use. Barbecuing is not permitted during periods of severe drought and/or strong winds.